

TESTIMONIALS

Margaret's[®]
the COUTURE CLEANER

*Brides
Talk*

the knot

from the knot
WeddingChannel

yelp

From



the knot

WeddingChannel

Amazing Job posted 9/13/2012

★★★★★ I had to get my dress PRESSED instead of steamed since it was all chiffon. I was recommended to Margaret's from my seamstress who said she wouldn't go anywhere else. They were amazing! I was able to drop off my dress in San Diego and pick it up at my venue city (Newport beach) in TWO DAYS....very short notice. They were very accommodating and helpful over the phone and in person!

Dress Steam posted 8/2/2012

★★★★★ Margaret's steamed and delivered my dress the day of the wedding. They were very professional and communicative. My dress looked just perfect and I highly recommend this service before your special day!

Wedding Dress Perfection posted 2/27/2012

★★★★★ I was very nervous to take my couture Vera Wang wedding dress to just any ol' seamstress. I was terrified that it would get ruined. It was made of organza and had the classic Vera Wang bodice of ruching, and the skirt portion was fit and flare with a lot of flange. All the fear melted away after reading reviews on Suse at Margaret's Cleaners. I had a total of 6 fittings because like me, Suse is a perfectionist and wanted my wedding dress to be absolutely perfect. I received so many compliments from our wedding guests that the dress fit me perfectly in all the right places. She took her time, and her work and passion for what she does really shows. After spending so much time with her, she gave me a hug after my last fitting. Wedding dress alterations are characteristically pricey especially the complicated ones but I can tell you they deserved every penny. It was a completely stress free experience and well worth it. I would recommend Suse to anyone and everyone who is nervous about getting their wedding dress altered. I have yet to get it cleaned and preserved but I can guarantee that I will be happy with that too.

Top Notch posted 1/16/2012

Suse at Margaret's made the smallest but best alterations, added a bustle and made the dress look like it was made for me. When they deliver it to my dressing room (YES, Margaret's delivers your dress to you!) it was perfect. Thank you for taking such good care of my wedding dress.

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Dry Cleaners posted 11/23/2011

★★★★★ ...so professional and accommodating! Delivered my dress in Blossom Valley for no extra charge! Also gave me a \$100 credit towards cleaning the dress after the wedding,...will definitely be taking advantage of that!

Trustworthy and Professional Cleaners

posted 10/26/2011

★★★★★ Thinking about dropping my precious wedding dress off to be steamed at a cleaner's was a little scary before my seamstress told me about Margaret's. I dropped my dress off directly at the Convoy store where all dresses are taken. When you walk in you see all the other wedding dresses hanging beautifully and carefully in the back and the shop is very clean and organized (not like your typical corner dryclean store). Delivery is included in the price so that's one less thing you have to worry about. If your venue is in San Diego they will drop it off there, our wedding was in Temecula so I had them drop it off at my house a couple days before but it was still nice to not have to think about it. The driver was very courteous and careful with my dress and veil and also very prompt! I wouldn't trust any other place with such an important piece of my wedding day!

Beautiful Work posted 11/16/2010

★★★★★ Margaret's Cleaners is the best! They do wonderful work and can make you look beautiful in anything! They are very expensive, but when you spend thousands of dollars on a dress, why would you trust anyone but the best! I called alteration places from San Diego to Orange County and 9 out of 10 stores recommended Margaret's! When I received my dress on my wedding, it was perfect. It was everything I could ask for. They even delivery your dress too! The only thing I did not anticipate was that they do not press for the dress for free! So make sure that is in your budget.

overall rating ★★★★★



From



So worth it! posted 8/27/13

★★★★★ My seamstress for my wedding dress recommended I use Margaret's to press and clean my dress before my big day. Carrie in the wedding department was sooooo nice and helpful, especially when I asked ridiculous questions like, "Are you sure my dress is going to be okay?!" I dropped off my dress on a Monday morning and after Carrie looked at the dress we discussed it so I knew exactly what to expect. On Thursday morning at 10:10am (my delivery window was 10-11am) my mother-in-law received the dress and it looked perfect!!!! It came with one of those body inserts in it to hold everything in place, upright, and looked gorgeous. So worth it! — Nicole D., San Diego, CA

Suse is AMAZING posted 7/30/12

★★★★★ I second the review before me: Suse IS absolutely incredible and IS a genius when it comes to alterations. She actually learned professional tailoring and alterations in Germany and is a master of her art!

I bought a wedding dress which I love. However, the skirt and train looked very voluminous when bustled up in a standard bustle which I absolutely hated. I didn't want to remove any material or alter the dress significantly since I plan on selling the dress after the wedding. A few tailors at the stores where I tried the dress on told me that this voluminous bustle was the only way the train could be bustled. However, Suse took the time to listen to me and in her tailor mastermind came up with a bustle that significantly reduced the volume of my skirt and train just like I wanted it. According to what the other tailors had told me, she made the impossible possible.

The scheduling, the fittings, the timeliness, and the service were amazing and I was not worried for one minute that she wouldn't do an amazing job. Everything turned out perfect!

I agree with the review before, it was expensive but Suse's quote was honest and upfront and her work was worth every cent.

Thank you, Suse! You are the best! — Laura S., San Diego

Suse is absolutely incredible... posted 6/13/12

★★★★★ ...and is a genius when it comes to alterations. I brought my wedding dress here after a terrible experience with another alterations store. I only had 3.5 weeks before my wedding, and was extremely unhappy with how my dress looked. Suse took

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More from



one look at me in it and immediately told me what had to be done, and explained why the alterations were a lot more minor than they appeared to be. I left feeling confident and sure that I was in great hands.

When I came back for my second fitting, the dress was already incredible. Suse had done everything she promised, and the dress was exactly how I hoped it would be. Suse and I had 3 appointments within 3 weeks, and she did everything correctly without and drama or issues. She was upfront about the price from the beginning, and although it was expensive, it was worth every penny. The price she quoted me at the beginning was within \$30 of the final price, which I really appreciated.

If you want quality alterations on an extremely important piece, I would 100% recommend seeing Suse. Obviously I won't be going here for minor things, because I cannot afford it, but for anything important that is worth spending money on, Margaret's will be my first stop.

Thank you, Suse!!! — Katherine S., La Jolla

Highly recommend! posted 9/3/12

★★★★★ Suse did the alterations for both my wedding ceremony dress and wedding reception dress (I was married on August 26th) and both turned out absolutely AMAZING! Yes, it is a little on the pricey side BUT I knew that I was going to get what I paid for and that the quality would be incredible - I was not disappointed! I was happy to pay the price to know that my wedding dresses were in great hands. Highly recommend!

— Ciera D., San Diego

Suse is a complete master of her craft.

poster 12/14/12

★★★★★ This review is long overdue, but better late than never! I bought a couture gown from a bridal store, and unfortunately the store where I got it has gotten less than stellar reviews regarding alterations. So after spending way too much money on a gown I wasn't about to risk bad alterations. The majority of reviews on Yelp! indicated Margaret's was the place to go for high quality wedding dress alterations so I took a leap of faith and scheduled an appointment. I could not have been happier!!!

Suse is a complete master of her craft. I was so nervous to let anyone touch my gown because of the delicate fabric and intricate beadwork and embroidery. And, it needed significant alterations

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because it was at least two sizes too big. But after my first appointment with Suse I felt totally comfortable and confident that my dress was in good hands. Although everyone at Margaret's was helpful and friendly, Suse made my experience memorable. She has the perfect demeanor for working with brides, as she is sweet and welcoming, but also focussed and confident about what needs to be done. No guess-work here, she had a plan from day one. Suse shows meticulous attention to detail and really listened to what I wanted and how I wanted the dress to fit.

After the first visit I got a hefty quote for the work that needed to be done, but at least I knew what I was getting into from the beginning. Despite adding a couple extra fittings because I lost a little weight before the wedding, the price didn't go up. At each fitting the dress got closer and closer to being done and you could see all the alterations taking shape.

I could not have asked for a better experience at Margaret's or been happier with the end result. My gown looked amazing on my wedding day, and you couldn't tell that it had been significantly altered...it truly looked like it was made for me. I also had Margaret's press and deliver the gown to my hotel before I arrived to get ready, and it arrived perfectly pressed and packaged, without any trouble.

I would definitely recommend Margaret's to any bride!!
— Danielle B., San Diego

Margaret's is WORTH EVERY PENNY.

posted on 6/19/12

 There simply are not enough stars for Margaret's!!!!!! I brought my wedding gown here for what I thought would be simple alterations. After meeting with Suse, I realized I was in way over my head. I am not a seamstress—I can barely cross-stitch—and I am far from a fashionista. I also hate dressing up, and just trying on my gown in the bridal salon was enough to send me into conniptions. Suse was the exact person I needed for this job. She was funny, professional, very no-nonsense. Within seconds of zipping me up, she was pinning, measuring, taping, and tacking, and before I knew it, I had fallen in love with my dress all over again.

It took three appointments to get the work done, and it really was a lot of fun watching my dress evolve into the shapeless but well-intentioned frock I had purchased into the exquisite, amazing gown it was always meant to be.

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Yes, Margaret's is expensive. VERY expensive. This isn't a shop I would use for everyday alterations or dry cleaning, but this is my wedding gown we're talking about. There's only ever going to be one. I really appreciated the little touches that the staff, including Suse, added throughout the entire process. I never had to call them--they called me. As a stressed-out bride, little things like that make SUCH a difference. The less I had to think during my wedding month, the better. My dress was scheduled to be delivered between 9:00 and 10:00 at the church, and it arrived exactly at 9:30 without any problems whatsoever. Suse even gave me a sweet best-wishes card and a big hug at my final fitting--I was actually sad that it was my final meeting there!

I never thought I would have that swoon-y, princess moment when I put on my dress. And I know that it's totally played-out to say this, but when I finally did put on my dress for the ceremony, I honestly felt "like a bride." Suse had even devised a clever little system so that my maid of honor was able to bustle my train in one quick little pull!

I will post photos as soon as I have them. Ladies, seriously, Margaret's is WORTH EVERY PENNY. — Laura M., San Diego

Wow, wow, wow!!! posted on 5/29/10

 The best place to get your cleaning done for your top-of-the-line [insert anything delicate].

Margaret's kindly picked up my finished gown from Beverly Hills boutique a week before my wedding, made the gown look 1000 times better, and dropped it off at my wedding venue a day before my wedding. I didn't have to worry about a thing!!! Okay, it did cost a lot but it was worth every penny, especially since they picked it up all the way from LA and dropped it off in OC. My bridal boutique gave me the same quote without any delivery service. They also include steaming your accessories for this service, so I included my veil with this as well.

Seriously though, my wedding gown somehow transformed into a beautiful, perfect, piece of art. Everyone who had doubts of my wedding dress (including me) were stunned at this gorgeous dress after I got Margaret's service.

They also included an "Wedding Emergency Kit"- I didn't check it out yet because it wasn't necessary, but I'm sure it'll come handy for some people. FYI Contact info is the following for gown specialists: Carey Emery, Bridal Coordinator — Yoon P., San Diego

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Attention to detail, reassurance & professionalism posted 3/15/12

 I brought my wedding dress to Margaret's to be altered on the recommendation of a friend, and I couldn't be happier with the results. Suse was thorough, confident, and a true visionary. She took my boxy, basic dress and made it into a couture piece of art. Thank you so much ladies for your attention to detail, reassurance, and professionalism. — Maryn M., San Diego

She's quick & professional & does the job right! posted 9/26/11

 Suse is the best seamstress I have ever worked with. My wedding dress looked awesome and fit like a glove and a bridesmaid dress I had her alter because I was 18 weeks pregnant at the time of the wedding was perfect. She's quick and professional and does the job right! — Becky M., San Diego

Looking perfect for the wedding! posted 2/9/10

 After a long plane ride from Chicago, Tracy's dress needed some love. A quick trip to Margaret's and the dress was delivered back to the La Valencia looking perfect for the wedding! — Shaun S., Glenview, IL

Confident from the moment I entered the store. posted 11/25/07

 This is where I got my wedding dress altered and cleaned, and everything about the experience was fantastic. My alterations turned out perfectly, even though I had a tricky dress to work with, since it was very plain and made of chiffon.

The dress was delivered in beautiful condition and right on time. I didn't have to worry about anything from the day I brought the dress in, to the time it was delivered. I felt confident from the moment I entered the store.

Now, I need to bring it back for cleaning, since the bottom is now covered in dirt and bar floor "stuff." I'm confident it'll be sparkling white again! — M.P., San Diego

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My gown was handmade by my mother...priceless, a true family heirloom...

posted 3/8/11

 I took my wedding gown here for cleaning. I rate them 5 stars, and let me tell you, I expected the worst.

My gown was handmade by my mother. It is a silk-hemp blend, corset top, intricate beading and lace details with a chapel length train. Absolutely priceless gown and a true family heirloom for my future daughters. You could imagine that I would be wary about where I would take me gown. And you'd be right. I was so wary, it took me 9 months to decide on taking my gown to Margaret's for cleaning...

9 months before that date — I had the wedding of a lifetime, and my dress paid dearly for all my fun. Champagne spilt all down the front during my enthused toasts, cocktails dropped in my lap... It rained on my wedding, which was good luck for our first year, but the mud and road wash stained the bottom of my train as if I went trampling through black tar. I had gotten spray tan before my wedding and a night of sweating and dancing rubbed the bronzer all inside the corset. Did I mention I had a hot-pink cake which was dropped on the lace during my husband and my cake exchange? The day before our honeymoon, I put my gown in a plastic bag, which apparently you should not do because it accelerates the deterioration of fabric and discoloration, and forgot about my gown. For 9 months...

9 months later — I pulled my gown out after a gentle reminder from my mother to go get my gown cleaned, and dropped to the bed in tears. My passiveness had ruined my gown! The stains were surely impossible to remove. I had single-handedly ruined the gown that my mother had slaved over for a year designing for me. Good job Alisa.

I took it to Margaret's, very ashamed of its state. The girl at the counter could pick out all the terrible stains and marked it down on the yellow sheet of paper with a forewarning that there was a big chance most of the stains would not be removable. I paid my \$300 deposit and waited patiently for 3 months.

3 months later — I walked into Margaret's and my gown was hanging neatly on the display rack. Upon closer inspection, I saw that the front was completely ivory again; no more yellow stains from the champagne or pink from the cake. The inside barely had the faint glow of orange from the spray tan. Even the bottom,

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which was destroyed with black stains, was nearly completely clean, just a few marks here and there. I could not believe it. My destroyed gown looked as pretty as it did the first day my mother showed it to me (I never got to see it before it was completely finished!).

You better being saying "Wow" right now and thinking about entrusting Margaret's to do your gown. They had pretty good customer service from the front girls. I called to check up on my gown a few times and they went to check on the status for me. The remainder of my balance was \$150 and they allowed me to pay that in two installations. There were no late fees for keeping my gown a few weeks beyond its ready date while I came up with some extra cash. I did not purchase a gown preservation because I plan on preserving it in a framed shadow box, but despite, the gown was neatly packaged on the hanger with the bosom stuffed with tissue to maintain its shape and hung in a plastic bag (I bought a breathable fabric bag from them to store it while I research framing options).

Perhaps it was the fabric of my gown which allowed the stains to be lifted, or perhaps it was the nature of the stains themselves. But with 9 months to settle themselves into my gown, I give the credit



to the amazing cleaners at Margaret's.
— Alisa S., San Diego

**“Invisible”
Champaign Stains
Several Months
Later...& No
Longer “Invisible”**



What is Restoration?

Our Split Gown Speaks for Itself

Donated by a customer, this gown is on display at our Convoy Store along with several photos from her 1967 wedding.



Margaret's[®]
the
COUTURE CLEANER

Locations

La Jolla • San Diego • Del Mar/RSF
Newport Beach • Los Angeles
Las Vegas

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