



Purse Testimonials



One of our favorite testimonials is an unsolicited voice mail message left by a customer after she received her cleaned Gucci bag in the mail. (www.pulitopurse.com to listen.)

While at Neiman Marcus in San Diego, a wonderful sales girl recommended your store. Thank you for your exemplary workmanship. It's a pleasure for me as a client! — Cindy E.

I was not able to find someone locally [to fix my purse]. I did an internet search and based on your website and prompt response to my email, determined that your company was probably the best! I was very pleased with how everything was handled. In today's world, it is wonderful to find a company with "old world" values. Thank you so much! — Jayne E. (Cincinnati, OH)

No one in Tucson could clean my bag and have any confidence in the results. I found Margaret's on the internet. Thank you for the wonderful job that you did on my handbag. It looks better than new! I'm giving your information to my local dry cleaner as they are very interested in being able to refer clients to you who have similar problems as mine. — Elizabeth P. (Tucson, AZ)

You have restored two of my purses, one a vintage 1948 purse, to pristine condition. I just wanted to say thank you! — Sheila G.

I was so excited when I received my bag! It looked brand new! I have referred all my friends and family to use your services. Your services were greatly appreciated! Thank you! — Erica H. (Houston, TX)

This was my first time using this [CleanByMail] service and I was truly pleased. I will definitely use this service again! — Heather D. (Katy, TX)

From Mr. Horst's kind response to my daughter's purse oil stain, to the CleanByMail staff, everyone was so helpful! — Sandra C. (Sarasota, FL)

Happy in Toronto! Margaret's Cleaners really pulled off what I consider to be a miracle. This winter I delivered to them a [formerly] white Prada bag that was basically ruined by another dry cleaners last Fall. Several weeks later they returned to me a perfectly white Prada bag. It's simply beautiful. Last fall, after the bag was ruined I put it away in my closet, horrified with what the local dry cleaners had done to it. After doing some research on the web I discovered Margaret's Cleaners and thought they were my only hope. They spent a lot of time and effort in restoring this bag and I can't thank them enough. I will definitely use them again in the future! (See photos of the bag under "Prada Disaster in Toronto" on previous pages)

I just got my Coach bag back today. It looks gorgeous! Thank you for such a great job! I'm definitely going to recommend you to anyone I know who needs a purse cleaned or restored! And I'm sure I'll use you again as well. Thanks again! — Jeannine

Your before and after pictures on the website convinced me to try you. I was terribly upset about my purse. Thank you! Thank you! Thank you!! I'm 100% pleased!...I am SO glad we found you! I will gladly refer you to anyone! — Kathie S. (Sterling, VA)

After my mother's recent death my sister and I divided up her collection of purses. I found Margaret's on the internet and took a chance, believing I might be able to carry her bags if they could be restored. I had nothing to lose. The lovely packaging was unexpected but appreciated. I now know that if some day I decide to restore a friend's bag as a surprise that she would feel like she was receiving a new bag when the box arrives, the contents bagged and beribboned. Thank you. — Nancy B. (Lakewood, NY)

No one in Boston does this kind of service. I was amazed! The purse was like brand new and I was afraid to use it now because of the lime green color and I don't want to get it soiled again! — Elizabeth (Bellingham, MA)

I had heard that ya'll do awesome jobs on Coach purses. Ya'll were amazing. Seriously, my Coach purse looks brand spankin' new. I've even told my friends how Margaret's can make Coach purses look new again! Thanks SO much! — Grace M. (Dallas, TX)

I was so excited when I received my bag! I looked brand new. I have referred all my friends and family to use your services. Your services were greatly appreciated! Thank you! — Erica H. (Houston, TX)

Terrific service! I will use you again and recommend you! Thank you! — Christine B. (Austin, TX)

I searched on-line and found your web site easy to understand and use. I loved the experience, love my clean bags, it was effortless! Also loved how they were returned! — Jann T. (Hingham, MA)

I was so pleased. I took my purse into "Coach" to show them. My favorite salesperson, Angela, put your ad on their bulletin board and internet. Thanks! — Carla (Van Nuys, CA)

Thank you! As an owner of a dry cleaning store you saved this Coach purse! You've proven to me you care about Quality. Thanks again! — Bea G. (Westminster, CO)

I had a very good first experience with Margaret's Cleaners and I would refer to friends. — Heidi C. (Tempe, AZ)

You cleaned my purse superbly. It exceeded my expectations. Thanks again! I will recommend you to all my family and friends. Job well done! — Linda B. (Phoenix, AZ)

I found you on the internet and was impressed with Regina's quick response and reassured by what she wrote me. I was SO impressed with the results that I have recommended you to a large listserv of women in Austin, TX! — Suzanne S. (Broadview Heights, OH)

Hi Chuck, my name is Rachel and I am a new and recent customer of yours. I must say, you guys have been wonderful! I sent my purses to be cleaned through the CleanByMail service. First of all, Regina was amazing! She updated me every chance she got and notified me when my purse was sent back to me. Second, when I got the purses back, they looked the way they did when I first purchased them! I really thought your company sent me brand new purses. So thank you guys for all the great service. I have told many friends and family members...I also have more bags to send. — Rachel B.

I researched for the best cleaners to take the grit and everything else off my favorite bag. I would refer Margaret's to anyone who needs the expertise of the best! Thank you for giving me back my handbag to use again! — Connie S. (Philadelphia, PA)

I was referred by Louis Vuitton in Fashion Valley... Thank you so much! Excellent job! — Trevor S. (Yuma, AZ)

I was impressed by the reviews of your customers on your website. Also, it was nice to find a cleaner that specialized in fine goods. My purse turned out better than ever! Thanks! — Karen P. (Navarre, FL)

You "saved" a Prada handbag! It's beautiful! Thanks! — Jacqueline L. (Tacoma, WA)

I almost donated my purse to charity. As a last resort for help to restore mybag I went on-line. An ink stain on a white purse...who would've thought it could be saved. Certainly NOT me! You worked a miracle! My bag looks brand new! Thank you! Thank you! Thank you! — Lore D. (Monroe, WA)

I found Margaret's on the web and fell in love! My purses look fabulous! I thought I was going to have to throw them away! Thank you!!! — Judi H. (Camas, WA)

Your customer service is the "Gold Standard"! — Beverly A. (Mitchellville, MD)

Dear Margaret's,...I just saw my purses. WOW!!!!!! I almost broke out and started doing cartwheels!!! You guys are AMAZING!!! The pink purse has been fabulously resurrected. It used to be my favorite purse years ago, and am just amazed and very, very pleased The green Marc Jacobs purse looks amazing, and the bronze purse looks amazing without those pesky scratches!! I really appreciate all your attention to detail, and customer service. This has been a very positive experience. I will definitely send you more of my purses in the near future. Thanks again! — Margie U.

I was initially very nervous about sending my \$400+ purse to someone/someplace that I didn't know, but the people I spoke with over the phone were so friendly and very professional...and my purse was back with me before I knew it... Now, I won't send my purse anywhere else. Thanks for doing such a great job! — Michelle C. (Lighthouse Point, FL)

