

# TESTIMONIALS

*Margaret's*<sup>®</sup>  
the COUTURE CLEANER

*Brides  
Talk*

*the knot*

 WEDDINGWIRE

yelp 

From

the knot

### **Made My Day Amazing** posted by Janell, 7/25/17

★★★★★ There is nothing more stressful than your wedding day... the last thing I wanted to worry about was making sure my dress was perfect. From the alterations to the initial delivery of my dress to the venue Margaret's Cleaners made it a breeze. Ten years later when I return back to San Diego for our 10 year anniversary they were able to bring my dirty dingy dress back to life. Thank you Margaret's Cleaners for making my day amazing and my ten year anniversary just as beautiful as my wedding. I would absolutely recommend Margaret's to everyone!!!!

### **Everything was Perfect** posted by Alyssa, 10/25/14

★★★★★ I took my dress to Margaret's because I didn't want the place I bought my dress to handle the alterations — I just couldn't trust that nothing would go wrong. I had heard they were the best, but a little pricey. They definitely are the best, but they definitely are a little pricey. The reason we moved forward with them was because I knew they would handle everything perfectly and on the day of my wedding my dress would be exactly the way I wanted it and that's exactly what happened. There was too much at stake to bring it to someone who might not do a good job. I had to have the dress taken in about an inch and half on each side, a little under the butt, and they put 17 bustles on the dress plus I think 8 underneath on the petty coat. It was definitely a lot of work for them. The day of my wedding they dropped it off at the venue for me and it was absolutely stunning. It fit me like a glove and even though it was stepped on a couple times, all the bustles stayed. I was a very happy bride!!

### **Amazing Job** posted 9/13/2012

★★★★★ I had to get my dress PRESSED instead of steamed since it was all chiffon. I was recommended to Margarets from my seamstress who said she wouldn't go anywhere else. They were amazing! I was able to drop off my dress in San Diego and pick it up at my venue city (Newport beach) in TWO DAYS....very short notice. They were very accommodating and helpful over the phone and in person!

### **Dress Steam** posted 8/2/2012

★★★★★ Margaret's steamed and delivered my dress the day of the wedding. They were very professional and communicative. My dress looked just perfect and I highly recommend this service before your special day!

### **Dry Cleaners** posted 11/23/2011

★★★★★ ...so professional and accommodating! Delivered my dress in Blossom Valley for no extra charge! Also gave me a \$100 credit towards preserving the dress after the wedding,...will definitely be taking advantage of that!

### **Trustworthy and Professional Cleaners**

posted 10/26/2011

★★★★★ Thinking about dropping my precious wedding dress off to be steamed at a cleaner's was a little scary before my seamstress told me about Margaret's. I dropped my dress off directly at the Convoy store where all dresses are taken. When you walk in you see all the other wedding dresses hanging beautifully and carefully in the back and the shop is very clean and organized (not like your typical corner dryclean store). Delivery is included in the price so that's one less thing you have to worry about. If your venue is in San Diego they will drop it off there, our wedding was in Temecula so I had them drop it off at my house a couple days before but it was still nice to not have to think about it. The driver was very courteous and careful with my dress and veil and also very prompt! I wouldn't trust any other place with such an important piece of my wedding day!

### **Beautiful Work** posted 11/16/2010

★★★★★ Margaret's Cleaners is the best! They do wonderful work and can make you look beautiful in anything! They are very expensive, but when you spend thousands of dollars on a dress, why would you trust anyone but the best! I called alteration places from San Diego to Orange County and 9 out of 10 stores recommended Margarets! When I received my dress on my wedding day, it was perfect. It was everything I could ask for. They even deliver your dress too! The only thing I did not anticipate was that they do not press the dress for free! So make sure that is in your budget.



**Wow, wow, wow!!!** posted on 5/29/10

★★★★★ The best place to get your cleaning done for your top-of-the-line [insert anything delicate].

Margaret's kindly picked up my finished gown from Beverly Hills boutique a week before my wedding, made the gown look 1000 times better, and dropped it off at my wedding venue a day before my wedding. I didn't have to worry about a thing!!! Okay, it did cost a lot but it was worth every penny, especially since they picked it up all the way from LA and dropped it off in OC. My bridal boutique gave me the same quote without any delivery service. They also include steaming your accessories for this service, so I included my veil with this as well.

Seriously though, my wedding gown somehow transformed into a beautiful, perfect, piece of art. Everyone who had doubts of my wedding dress (including me) were stunned at this gorgeous dress after I got Margaret's service.

They also included a "Wedding Emergency Kit" – I didn't check it out yet because it wasn't necessary, but I'm sure it'll come handy for some people. — Yoon P., San Diego

### Very Best Service...

★★★★★ If you want the very best service for your gown go to Margaret's. My dress had so many stains I did not think they could ever come out. But Margaret's got them all out and now I can pass my dress on to my daughters!!!

**Daughter Wore My Gown** posted by Grace

★★★★★ My daughter wore my wedding gown. Margaret's altered the gown to fit today's styles. Our daughter's dress was spectacular! She looked like a princess on her special day!

**Quality Customer Service** posted by Morgan

★★★★★ The amount that David's wanted to charge me wasn't much cheaper than what Margaret's Cleaners was going to charge me for alterations of my gown. However, I know the quality of work will be higher because only one person will be altering my gown, and it's the person who consulted with me during my initial visit. For that quality customer service, I'm definitely willing to spend a few more dollars.

**Naomi is Amazing!** posted by Elizabeth

★★★★★ Naomi is amazing! She fit me in with a short time to alter my dress.

**Restored Wedding Gown** posted by Monica, 5/2017

★★★★★ I brought my husband's late mother's wedding gown to Margaret's Cleaners in hope that it could be restored so our daughter could wear it for her wedding. The dress had been stored in a plastic bag in the back of the closet since 1954. The taffeta and particularly the decorative braid had yellowed with age and there were small tears at the bottom of the skirt and train. When I dropped it off, I was unsure what really could be done, if anything, to make it wearable and my expectation was that maybe it could be cleaned to a wearable light ivory. The staff took the time to answer all my questions, explaining the process and what the outcomes might be with the different materials in the dress. I left feeling reassured and confident but was not prepared for the results when I picked up the dress. It was perfection – the dress and braid were brand-new white, the repairs invisible – it just bowled me over how wonderfully it had turned out! My daughter will be a beautiful bride in her grandmother's dress – thank you Margaret's Cleaners!

**Service was Impeccable** posted by Jacqueline

★★★★★ You provided a fantastic service! I bought a floor sample wedding dress and you made it look like new. The service was impeccable as well! Thank you!

**Did a Great Job!** posted by Boontarika

★★★★★ I had a wedding destination at the Hotel Del Coronado, San Diego and rush order from Margaret's. They did a great job. Delivery on time and my gown was perfect.

**Margaret's was Amazing** posted by Kelyn

★★★★★ I live in Arizona and my wedding was in La Jolla. Margaret's was amazing, letting me drop off my wedding gown 2 days before the wedding to be pressed and then they delivered it to my wedding site the morning of the wedding. They even would have allowed me to drop my dress off directly to the pressing site the day before the wedding had we not driven in any earlier. Their rate was also very reasonable. I would definitely recommend Margaret's!

**Steamed to Perfection!** posted by Jessica

★★★★★ Margaret's Cleaners did an incredible job with my wedding dress! We weren't able to drop it off until last minute and they didn't hesitate to steam it to perfection! :) I will definitely be taking my dress back there for its much needed post-wedding cleaning!

## If a Picture Spoke a Thousand Words...

Laura A., San Diego, 6/15/17

★★★★★ Well, if a picture spoke a thousand words... my dress below looks burnt almost it's so badly dirtied. My wedding was outside and our venue didn't supply any mats. I dredged that sucker through the mud all night long. How they made this miracle happen, I'll never know.



## Pristine Condition!

Kathy M., San Diego, 11/13/16

★★★★★ I live out of state and had to ship my wedding dress to Margaret's to be pressed and delivered. Obviously shipping your wedding dress is a very anxiety inducing thing for a bride, but they did a great job and delivered the dress to the venue in pristine condition. My only negative would be the price, but for a one time deal the service was worth it.

## Would Not Trust Anyone Else...

Debra H., San Diego, 6/8/15

★★★★★ The best for wedding gown care, cleaning and preserving. I would not trust anyone else. They are amazing!

## Margaret's is THE Best...

Maryanne C., 6/12/16

★★★★★ Margaret's Cleaners is THE best in Southern California. It will not be the least expensive however, in my Bridal Consignment industry, having a wedding dress restored, cleaned and any repair work is crucial. They pay attention to detail, pristine cleaning of each pleat, layers of satin, silk or precious stones, they are first rate. I have had 5 Couture Designer wedding dresses dry cleaned by Margaret's, and they did such an excellent job. Cost was as estimated and the timing was as promised. White glove treatment of each dress, put them on display and then assisted me with getting to my car. I would never price shop for wedding gown cleaning or you will be sorry in the long run. I also use them for personal leathers, silks, suedes. They are the only highly certified in the country and their reputation is amazing. Thank you Margaret's for being in La Jolla. My name is Maryanne C Sefton, Online Consign Couture.

## Blown Away!

Tara S., Colorado, 4/21/16

★★★★★ I was blown away at the service and the job that Margaret's did with my wedding dress cleaning and preservation. The Bridal Coordinator sent me a box to ship my dress in to have it repaired and cleaned. Our wedding was at a private ranch in Colorado, so my dress was well loved between walking through grass fields and climbing old stairs in a 100-year-old barn. The care and quality of preservation was just beautiful. Everything was meticulously thought out - they gave instructions on how to store, extra buttons, and even a pair of white gloves to take the dress out and re-fold every couple of years. I was in tears seeing how beautifully everything came back! I would highly recommend Margaret's for your preservation and cleaning needs. I will definitely use their services again!

## Well Worth It...

Hello K., San Jose, 3/20/14

★★★★★ I came here based on a recommendation and although it is pricey, the quality of service done was well worth the amount, especially for something as important as a wedding dress.

They were requested to do an emergency steaming for the wedding dress I was to wear in 2 weeks so time was of the essence. I received a call from them informing me of the status and the condition. I really appreciated their honesty and appreciation for the sensitivity of handling the dress as it was a sentimental piece (a Vera Wang dress that my sister wore). When I came to pick up the dress, they did such an amazing job!

The dress was in 100% better condition than when it was. I am so happy with the service and quality of work done. Very satisfied bride here.

## Preserved My Custom Made Gown...

Mena B., Louisville, KY, 10/8/10

 I sent my wedding dress to Margaret's to be preserved. Since this was a custom made gown, it was very special to me. Because it was made of pure silk, parts of it were already yellowing from sunlight.

Margaret's was very professional in receiving this gown and explaining the yellowing process. Because the dress was already getting damaged from being in light, they made an extra effort to rush it through the process so that we could mitigate the damage. The dress came back very quickly and was beautifully preserved.

Their prices are high, but they are worth every penny for peace of mind. Their customer service was impeccable. These people are true professionals.

## Restored My Mom's Lace Veil...

Maria C., San Diego, 7/28/15

 My designer referred me to this place as the best. I came in to get a consult for my mom's veil. I wanted to include something "old" into my upcoming wedding and I really want to have my mom's lace from her veil sewn into my own veil. Unfortunately, my mom didn't keep up her veil and it was moldy and yellow. My mom got married over 40+ years ago, mind you.

I stopped into Margaret's hoping for a miracle. The lady who consulted me said that it's a long shot and the estimate was \$100 for the special cleaning and given 1 month to pick up the veil.

Fast forward to a month later, I walked into Margaret's and the veil is WHITE! There were still some stains on the lace, but I can pretty much use 90% of the veil's lace! I was ecstatic and my mom was in shock!

I'm happy I was referred to this place! Will be coming here for my dress cleaning before the big day arrives. Also will use this place to store my dress and veil.

## Dress Had Been Ruined...Bat G., Santa Cruz, 8/14

 Margaret's is hands down, the best! If I could give them 10 stars I would. They are extremely professional and the place to go if you have anything delicate or expensive.

My wedding dress had been RUINED by another dry cleaner who didn't dry clean it properly.

I sent the gown to the bridal specialist, for evaluation. She was awesome. Even though my dress was damaged beyond restoration. She was able to give me options on how to improve it.

Jim, the production manager, was also wonderful. He gave me good advice on how to get reimbursed for damages. They were also able to get me a report for the Dry Cleaning and Laundry Institute which helped to prove that the dress was damaged from the last cleaner (that cleaner was claiming it was a manufacturer's defect). Thank you soooooo much for helping me through this emotional and financial headache.

Margaret's is expensive, but you get what you pay for. Don't trust your gown to any dry cleaner. It's not worth it. I love you guys!

## I Refer Brides to Them...Helen W., Coronado, 2/2/14

 I have been a customer of Margaret's for about 15 years. I refer brides to them for their excellent pressing and cleaning services. Personally I won't trust another cleaner and they come to my house for pick up and delivery. They even clean purses and that's hard to find.

## Looking perfect for the wedding!

Shaun S., Glenview, IL, 2/9/10

 After a long plane ride from Chicago, Tracy's dress needed some love. A quick trip to Margaret's and the dress was delivered back to the La Valencia looking perfect for the wedding!

## Confident from the moment I entered...

M.P., San Diego, posted 11/25/07

 This is where I got my wedding dress altered and cleaned, and everything about the experience was fantastic. My alterations turned out perfectly, even though I had a tricky dress to work with, since it was very plain and made of chiffon.

The dress was delivered in beautiful condition and right on time. I didn't have to worry about anything from the day I brought the dress in, to the time it was delivered. I felt confident from the moment I entered the store.

Now, I need to bring it back for cleaning, since the bottom is now covered in dirt and bar floor "stuff." I'm confident it'll be sparkling white again!

## My gown was handmade by my mother ...priceless, a true family heirloom...

Alisa S., San Diego, 3/8/11

 I took my wedding gown here for cleaning. I rate them 5 stars, and let me tell you, I expected the worst.

My gown was handmade by my mother. It is a silk-hemp blend, corset top, intricate beading and lace details with a chapel length  
(continued)

train. Absolutely priceless gown and a true family heirloom for my future daughters. You could imagine that I would be wary about where I would take my gown. And you'd be right. I was so wary, it took me 9 months to decide on taking my gown to Margaret's for cleaning...

9 months before that date — I had the wedding of a lifetime, and my dress paid dearly for all my fun. Champagne spilt all down the front during my enthused toasts, cocktails dropped in my lap... It rained on my wedding, which was good luck for our first year, but the mud and road wash stained the bottom of my train as if I went trampling through black tar. I had gotten spray tan before my wedding and a night of sweating and dancing rubbed the bronzer all inside the corset. Did I mention I had a hot-pink cake which was dropped on the lace during my husband and my cake exchange? The day before our honeymoon, I put my gown in a plastic bag, which apparently you should not do because it accelerates the deterioration of fabric and discoloration, and forgot about my gown. For 9 months...

9 months later — I pulled my gown out after a gentle reminder from my mother to go get my gown cleaned, and dropped to the bed in tears. My passiveness had ruined my gown! The stains were surely impossible to remove. I had single-handedly ruined the gown that my mother had slaved over for a year designing for me. Good job Alisa.

I took it to Margaret's, very ashamed of its state. The girl at the counter could pick out all the terrible stains and marked it down on the yellow sheet of paper with a forewarning that there was a big chance most of the stains would not be removable. I paid my \$300 deposit and waited patiently for 3 months.

### “Invisible” Champaign Stains



3 months later — I walked into Margaret's and my gown was hanging neatly on the display rack. Upon closer inspection, I saw that the front was completely ivory again; no more yellow stains from the champagne or pink from the cake. The inside barely had the fainted glow of orange from the spray tan. Even the bottom, which was destroyed with black stains, was nearly completely clean, just a few marks here and there. I could not believe it. My destroyed gown looked as pretty as it did the first day my mother showed it to me (I never got to see it before it was completely finished!).

You better being saying “Wow” right now and thinking about entrusting Margaret's to do your gown. They had pretty good customer service from the front girls. I called to check up on my gown a few times and they went to check on the status for me. The remainder of my balance was \$150 and they allowed me to pay that in two installations. There were no late fees for keeping my gown a few weeks beyond its ready date while I came up with some extra cash. I did not purchase a gown preservation because I plan on preserving it in a framed shadow box, but despite, the gown was neatly packaged on the hanger with the bosom stuffed with tissue to maintain its shape and hung in a plastic bag (I bought a breathable fabric bag from them to store it while I research framing options).

Perhaps it was the fabric of my gown which allowed the stains to be lifted, or perhaps it was the nature of the stains themselves. But with 9 months to settle themselves into my gown, I give the credit to the amazing cleaners at Margaret's.

### What's Restoration?



**This  
“split gown”  
speaks  
for itself.**

In 2010 a customer donated her 1965 gown for us to make this sample. We restored one side and stitched it back together.



## MARGARET'S BRIDAL SERVICES

 **VESTITO** *Bridal Gown Storage™* Gown storage service before the wedding or after preservation

 **ACADEMY** *Gown Service™* Pressing or clean & press prior to the wedding

 **COUTURE** *Fine Alterations™* Couture bridal gown alterations

 **VINTAGE** *Textile Restoration™* Restoration of yellowed, damaged or vintage gowns

 **VALET** *Delivery Service™* Church or site delivery

 **CLEAN** *By Mail™* Nationwide courier service

## STORE LOCATIONS

### LA JOLLA

7511 La Jolla Blvd., La Jolla, CA 92037  
(858) 454-2375

### SAN DIEGO & MAIN OFFICES

5150 Convoy Street, San Diego, CA 92111  
(858) 454-2375 • Fax (858) 454-4303

### DEL MAR/RANCHO SANTA FE

3790 Via De La Valle, Del Mar, CA 92014  
(858) 755-2715

### NEWPORT BEACH

1831 Westcliff Drive, Newport Beach, CA 92660  
(949) 645-5210

### LOS ANGELES

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