

RETAIL CUSTOMER TESTIMONIALS

"I tell everyone who inquires that Margaret's is the best cleaners in town and I'm glad this store is associated with them!" — HERMES

"The best dry cleaner I have ever used. My clothes always look brand new and I love that. I will continue to refer my clients to Margaret's." — CHLOE

"It's no wonder that Margaret's continues to be the best!

Keep doing what you are doing...amazing level of integrity!"

— SALVATORE FERRAGAMO

"You guys are fantastic. I have plenty of stories to tell you about clients who love what you do." — JOHN VARVATOS

"Always representing your company with a high level of professionalism.

A pleasure." — GUCCI

"Excellent handling of garments. Appreciate special pick-ups, in addition to regular pick-ups..." — DONNA KARAN

"I don't trust any other cleaner for my fine clothes. Margaret's is the best of the best!!!" — NORDSTROM

"Excellent service. Always recommend to my friends and clients. Thank you very much. Your driver is wonderful! — NEIMAN MARCUS

"Margaret's is Southern California's preeminent dry cleaner. I've toured their facility, seen their hands-on care and skills at work and feel very good about recommending Margaret's for your most cherished clothing and collectibles."

— STEVE BOORSTEIN (The Clothing Doctor)

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A FEW OF THE RETAILERS WE SERVICE

Alexander McQueen	Eileen Fisher	Kinsley James	Oscar De La Renta
Balmain	Erin Cole	Lanvin	Philipp Plein
Bloomingdale's	Escada	Les Atelier	Prada
Bottega Veneta	Fendi	Loro Piana	Pronovias
Burberry	Galia Lahav	Louis Vuitton	Saks Fifth Avenue
Celine	Gianni Versace	Marni	Salvatore Ferragamo
Carolina Herrera	Giorgio Armani	Maxfield	St. John
Chanel	Gucci	Maxmara	Stefano Ricci
Christian Dior	Hermes	Michael Kors	Stella McCartney
Chrome Hearts	Hugo Boss	Nieman Marcus	Tod's
Claire Pettibone	John Lobb	Mon Amie	Valentino
Club Monaco	John Varvatos	Moncler	YSL
Dolce & Gabbana	Johnston Murphy	Nordstrom	and many others



A Rodeo Valentino boutique's heartbroken client brought into their store what was a brand new purse that she had recently purchased from them. This beautiful lambskin bag with contrasting quilted stitching and studded accents was completely destroyed (or so they all thought) by a large hand sanitizer spill. The client was going to throw it away...until they recommended Margaret's Cleaners.

They had learned over the years, if there was any chance of successful cleaning or repairs of high end items, Margaret's is the only place to go.

Margaret's did not disappoint!
When it was delivered back to the store the employees raved!

Here are some of the comments we heard... "Blown away"...

"An amazing save"... "Truly astonishing"... "Looks new again"...

"As though damage never happened"...
"Absolutely spectacular work!"

Margaret's is hands down, THE BEST!"

 The staff at the Rodeo Drive Valentino Boutique



HANDBAGS

One of Margaret's core services is professional designer handbag cleaning, restoration and repair. This is performed entirely by hand and requires masterful skill and experience.

Cleaning techniques vary greatly depending on the construction, material, type, and extent of soil. Also, unlike regular clothing, handbags don't come with care label tags. The experienced handbag cleaning specialists with Margaret's Pulito Purse Service know how to deal with a great variety of fabrics and leathers and the proper cleaning technique needed for various types of soil, ink, dyes, and oil stains found on most leather and suede handbags.

We clean, repair, refinish, and detail purses, handbags, travel bags, wallets, and luggage to help maintain their original appearance.



PRADA MAKEOVER — BEFORE

Before & After Re-dyeing after customer cleaned it in a washing machine...





PRADA MAKEOVER — AFTER

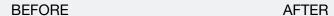


HERMÉS RESTORATION

Margaret's specializes in Hermés and Louis Vuitton handbags and has trained Masters on staff.











HERMÉS PURSE STAINS





BEFORE



AFTER



PRADA RESTORATION

AFTER

BEFORE











SALVATORE FERRAGAMO

DENIM DYE TRANSFER





YVES SAINT LAURENT
MOLD & MILDEW





TUMI HANDBAG RESTORATION

ALEXANDER McQUEEN







VINTAGE HANDBAG RESTORATION











Mold & Mildew on a Leather Jacket



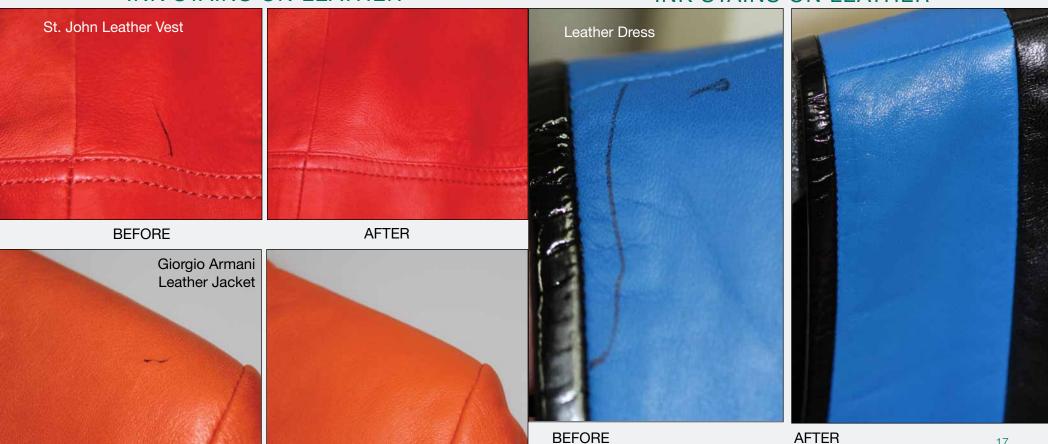
LEATHERS & SUEDES

Today's leather and suede garments are butter-soft, delicate, and costly. Margaret's developed its Elegant Leather and Suede Care Service to cater to their needs. Our Freshening Service maintains your garment throughout the wearing season with delicate hand cleaning, conditioning, and finishing. At the end of the wearing season or for heavy soil, we offer a Deep Cleaning Service to clean, rejuvenate, condition, and finish. Leathers and suedes are returned to you in breathable storage and travel bags. Remember, "out of town" doesn't mean you're "out of luck"— our CleanByMail® Service is perfect for fine leathers and suedes.



INK STAINS ON LEATHER

INK STAINS ON LEATHER



ESCADA JACKET REFINISHING



SUEDE DRESS COLOR LOSS



DOLCE & GABBANA RESTORATION



DOLCE & GABBANA RESTORATION



AFTER



MOLD & MILDEW ON WESTERN JACKET



BEFORE

The entire jacket was stiff and hard with mold and very unpleasant to touch when it came in.



REPAIRS & PAINT STAIN







AFTER Soft and supple leather once again.

SALVATORE FERRAGAMO

VINTAGE RESTORATION









SHOES

Do your shoes need new soles or heels, repairs, refinishing, or a complete restoration? With an on-site Master Cobbler, Nuovo Leather Repair service is equipped to repair and restore all types of shoes, purses, garments, luggage, and other leather goods using only the finest materials and finishes. From a simple shoeshine...to completely refurbishing those favorite old boots...whatever you need, Margaret's Nuovo Leather Repair Service can do it.







NEW HEELS



CHILD'S SHOES VINTAGE RESTORATION

SHOE CLEANING & REPAIR

FROM FINE HEELS TO TENNIS SHOES





AFTER









BEFORE







Mold on Suede Ferragamo Loafers





LUGGAGE & ACCESSORIES

Margaret's offers personalized and custom services for all your luggage, musical instruments cases, golf bags, ski/snowboard bags, zippers, leather goods & travel accessories.

The more expensive your luggage is, the more likely it is worth quality maintenance and/or repair. Some less costly bags may be cheaper to replace. The cost also depends on the type of repair. Some things are more expensive to replace or fix than others. An experienced luggage repair technician can revitalize almost any bag.

Margaret's can clean, sterilize, and restore the inside and outside of any bag, fix or replace trolley and carry handles, fix zippers, replace an entire zipper, and change wheels and locks.



VINTAGE TIFFANY TRAVEL CLOCK





AFTER





BURN-DAMAGED CHANEL



VINTAGE SUITCASE & COVER





AFTER



VINTAGE MIRROR









FUR CLEANING & STORAGE

Margaret's has long been a trusted solution for the cleaning of fur garments. Our proven "Fur Method" and Hydroxyl techniques provide a perfect combination for the cleaning needs unique to furs of all types. The "Fur Method" applies the science of Chemurgy in its cleaning and glazing processes. We often receive fur items with specific challenges, including mold and mildew or smoke odor, so we've developed many proprietary techniques and special equipment to meet these challenges.

Our most recent addition to our specialty services includes an on-site, dedicated fur storage vault providing the proper temperature and humidity controls. It is no longer necessary to coordinate with the fur storage company to bring your fur home for the winter season. Margaret's offers insured CleanByMail® for all your treasured furs.







RETAILER & WHOLESALE SERVICES

Margaret's caters to garment retailers as well as other cleaners nationwide through its Retailer Alliance Programs. Since 1995 we have partnered with the world's finest couture retailers and boutiques to maintain their full range of stock merchandise, assist with customer spot and damage issues, and provide cost-effective uniform cleaning. We specialize in restoring damaged garments, leathers, and handbags. We regularly remove stains that others could not remove. In addition, we offer complimentary video analysis and consultation nationwide regarding unusual issues that can occur and provide expert recommendations on the best solutions.

Our wholesale cleaning and repair department has the skills to handle items that are beyond the scope or equipment of all other cleaners. This enables us to offer additional services. In addition to providing a reliable cleaning and repair service for all types of highend and specialty garments and accessories, we can often "rescue" garments that were accidentally damaged during a typical cleaning



process. Extensive repairs, refinishing, and restoration of vintage garments are Margaret's specialties.



CLEAN BY MAIL

Don't trust your treasured articles to an unproven dry cleaner or shoe repair shop. Our worldwide CleanByMail® service cleans and/or repairs your handbags, ties, leathers, suedes, sweaters, knits, and even preserves your wedding gown, easily and safely, no matter where you live.

We've developed our custom shipping boxes and carefully package each garment properly for protection. In addition, you can submit an estimate request on our website (along with photos of your item) as well as obtain a CleanByMail® request form to accompany your order.

Video consultations for advice are available with one of our expert technicians.





HISTORY

Margaret Clutter founded Margaret's Knit Blocking in La Jolla in 1953. For 34 years, her business earned the best reputation in the prestigious community because of her extensive skill at hand washing, stain removal, alterations, pressing, knit blocking, and knit repair. In 1987, at the age of 80, Margaret sold her company to John and Barbara Horst.

Continuing the heritage of owning cleaning businesses that started with his grandfather in the late 1800's; John's first goal was to develop a first-rate dry-cleaning facility on the premises.

Over the years, six additional family members joined the business. Margaret's developed a reputation as a premier dry cleaner, offering pickup and delivery, then expanded to add stores to service Del Mar and Newport Beach. In 2008 we built a new state-of-the-art Award-winning processing plant in the Kearny Mesa area of San Diego. In 2013, we added a store and delivery route in West Los Angeles.

With over four generations of dry cleaning experience and numerous specialty services, you can trust Margaret's with your most delicate garments and most challenging cleaning needs, including all types

of household items, window treatments, area rugs, handbags, furniture, and vintage collectibles.



WHO WE ARE TODAY

Since our founding in 1953, Margaret's The Couture Cleaner, with a determined focus and dedication, has built a reputation for excellence. We have developed proprietary processes for the restoration, cleaning, and repair of all types of leathers, suedes and textiles.

Now, as a long-recognized and highly-awarded national leader for the care of couture and specialty garments, Margaret's has spent the last decade enhancing our leather care expertise and has become the nation's leading artisan service provider.

We have assembled a team of leather craft experts and renowned masters, solidifying our earned reputation as "Rodeo's Most Recommended."

Chuck Horst, President

OUR MISSION

To be known and well-respected as the nation's most successful couture cleaning artisans by living up to our goals of providing true excellence through craftsmanship & Five Star Customer Service.



OUR LOCATIONS

LA JOLLA 7511 La Jolla Blvd. La Jolla, CA 92037

SAN DIEGO 5150 Convoy Street San Diego, CA 92111

DEL MAR/RANCHO SANTA FE 3790 Via De La Valle Suite 213 Del Mar, CA 92014 NEWPORT BEACH 1831 Westcliff Drive Newport Beach, CA 92660

BEVERLY HILLS/LOS ANGELES 10700 Santa Monica Blvd., Ste. 160 Los Angeles, CA 90025

NATIONWIDE CleanByMail 5150 Convoy Street San Diego, CA 92111

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